

HP e3000 Business Update

A photograph of the Golden Gate Bridge in San Francisco, California. The bridge's iconic orange-red towers and suspension cables are prominent against a clear blue sky. In the background, the San Francisco city skyline is visible across the water. The foreground shows the rocky terrain of the bridge's approach.

**San Francisco User Community Meet
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Today's agenda:

Business Update (since HP Tech Forum'07)

1. Support Lifecycle Model & Extension
2. HP e3000 2H07 Deliverables
3. Summary
4. Q&A



1. Support Lifecycle Model & Extension



HP e3000 Support Lifecycle Model(Conceptual)

Pre-2000

2001

2002

2003

2004

2005

2006

2007

2008

2009

2010

Future

**Full Support with Active
Development**
(1972-2001)

**Full Support with
Limited Development**
(2001-2003)

**Full Support with
Patch Creation**
(2003-2006)

**Basic Support
Critical Patch Creation**

**Legacy
Support**

No HP Support
(HP end-of-support)

HP e3000 Support Lifecycle Model

(Plan)



Pre-2000

2001

2002

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Future

**Full Support with Active
Development**
(1972-2001)

**Full Support with
Limited Development**
(2001-2003)

**Full Support with
Patch Creation**
(2003-2006)

**Basic Support
Critical Patch Creation**
(2007-2008)

**Mature Product
Support w/o
Sustaining
Engineering**
(2009-2010)

No HP Support
(HP end-of-support)



HP e3000 Support Lifecycle Model



- **HP strongly recommends that customers transition off the HP e3000 platform to other HP solutions.**
- Aim to provide stability during the transition timeframe.
- Basic Support (Offering: 1/01/2007 through 12/31/2008):
 - Regular PowerPatch release schedule (at least one per year)
 - No new peripheral support
 - Critical bug fixes only
 - Limited enhancements only to improve stability
 - Customized support for mission critical customers
 - May have fewer support options
 - Support dropped for some products
 - Some geographic limitations
- MPS w/o SE (Offering: 01/01/2009 through 12/31/2010)
 - No enhancements or generally released (GR) patches
 - No Support Update Services (SUS)
 - Will provide problem isolation, workarounds, access to existing patches, and site specific binary patches whenever possible
 - May have fewer support options (support dropped for some products & some geographic limitations)
- HP encourages customers with additional support needs beyond the MPS w/o SE services offering to contact your HP sales, HP support, or authorized reseller representatives to discuss your specific requirements



2. HP e3000 2H07 Deliverables



R&D Key Deliverables in 2007

- Samba Porting Whitepaper (10/07)
- SCSI Pass-Thru Driver Enhancement (10/07)
- Two critical data integrity patches (10/07)
- MPE/iX 7.0 PowerPatch 5 (10/07)

- Samba Release 3.0.22 (5/07)
- Securing FTP White Paper (5/07)
- 2007 Daylight Savings Time Changes (3/07)
- MPE/iX 6.5 PowerPatch 6 (12/06)
- FTP Phase 2 Enhancements (2006)
- CI User Functions (2006)
- Patch to disable Large File Datasets (2006)

R&D plans for the coming year

- Deliver MPE/iX 7.5 PowerPatch 5
- Provide continuity or connectivity information on peripherals, storage, and networking in the forms of white papers and limited enhancements, etc.
- Continue to provide clear guidelines on remarketed hardware upgrades and RTU licenses as well as access to remarketed systems/parts and add-on software
- Continue with partner and user communications & engagements
 - Ongoing engagement with the OpenMPE Board and other partners regarding EOL activities
 - Providing communications through appropriate forums or vehicles
 - Visit www.hp.com/go/e3000 for real-time updates



3. Summary



Our goal is to enable the successful running of your business during the transition timeframe

- Support & Stability
- Ongoing communications & partnerships



4. Q&A

